

TROLLEY USER GUIDELINES

The City of Gadsden Transportation Services (GTS) through the Gadsden Trolley Company provides continuous public transportation in most parts of the city on fixed routes prescribed schedules. Services are provided by trolley buses that stop at designated stops marked by special trolley stop signs. All trolleys are wheelchair accessible. Service is open to all members of the public without regard to race, sex, color, creed, age disability or national origin.

TROLLEY SCHEDULES & ROUTES

Route and schedule maps indicate where particular routes begin and end. Departure and arrival times for locations along the route are also shown.

HOW TO USE THE TROLLEY

- Wait for the trolley only at marked trolley stops
- Be at the stop at least ten (10) minutes prior to the scheduled arrival time
- Please have the exact fare ready. Drivers do not make change
- If you require assistance to board the trolley, ask the driver for help
- If a transfer will be required, inform the driver as soon as you board
- Move promptly to the first available seat
- Only certified service animals are allowed on trolleys
- Only safe and portable life support equipment will be permitted
- Use the pull cord to signal your stop at least one block in advance
- If you need your destination to be announced let the driver know
- Do not eat, drink or smoke on GTS trolleys. It is prohibited
- Do not leave your seat until the trolley has come to a complete stop
- Please limit packages and other articles to what you can personally carry onto the trolley

When the trolley reaches the end of the route and turns round to start the route in the opposite direction, it has reached the end of the line- and of your fare. Passengers who remain on board past the turnaround point will be required to pay an additional fare. Passengers who need assistance cannot be allowed to board or stay on the trolley unaccompanied

In order for GTS to provide a safe, quiet and comfortable transportation service, all customers and passengers are expected to comply with certain rules and guidelines. Failure to adhere to the rules and guidelines could result in passengers being asked to leave trolley or trolley stop area and/or police being called.

Passenger will be directed to leave the trolley or trolley stop area if they:

- Physically or verbally harass other passengers or GTS employees
- Are not properly attired (Shirts and shoes required)
- Emit offensive body or clothing odors
- Bring animals or small pets onto trolleys (service animals excepted)
- Damage or destroy trolley equipment or other property

Passengers will be warned and/or then required to leave the trolley if they:

- Use abusive, profane or obscene language
- Display lewd or indecent behavior
- Disrupt or distract the driver's attention
- Be, appear to be, or act under the influence of alcohol and narcotics
- Eat or drink on the trolley
- Use tobacco products
- Solicit or attempt to buy or sell products
- Distribute leaflets or post unauthorized notices
- Lay on trolley seats or rest feet on trolley seats
- Deliberately litter or deface trolley interior or exterior
- Talk above normal /reasonable conversational tones

The police or other law enforcement authority will be called if a passenger:

- Is in possession of firearms, weapons or other dangerous object
- Engages in suspected illegal activities
- Willfully destroys or damages GTS property
- Engages in fighting or threatens violence in trolleys or at trolley stops

Passengers Using Wheelchairs:

Gadsden Transportation Services will transport "common" wheelchair types as defined by ADA regulations.

Service may be denied to passengers using wheelchairs that:

- Exceed 30 inches in width and 48 inches in length when measured 2 inches above ground
- Weigh more than 600 pounds when occupied
- Are inoperative and /or have defective locking brakes

Trolley Fares (per trip)

Adult \$0.50

Children under 2 years Free

Elderly, Disabled, Medicare \$0.25

Days of Service

Monday – Friday 6:00 a.m. to 6:00 p.m.

Saturday 9:00 a.m. to 6:00 p.m.

TOKENS

For our Customers' convenience tokens are sold at the following locations:

Downtown Gadsden Inc at 408 Broad Street across from the Transfer Station

Connie's Conneys & Hotdogs at the Transfer Station

Revenue Department on the 1st Floor at Gadsden City Hall